### 2019 Indiana Chamber Employer Workforce Survey











#### Background

- 12<sup>th</sup> annual survey
- **1,005** responses (691 in 2018)
- Responses from 89 of 92 counties
- 41% of responses from owner/CEO/president



#### **Leading Industries of Respondents**

Manufacturing: 17.6%

Construction: 9.2%

Healthcare, Social Assistance: 8.5%

Professional, Scientific, Technical: 8.4%



#### # of Indiana Employees

5 or less: **18.3**%

6 to 19: **18.0**%

20 to 49: **18.7%** 

50 to 99: **13.3**%

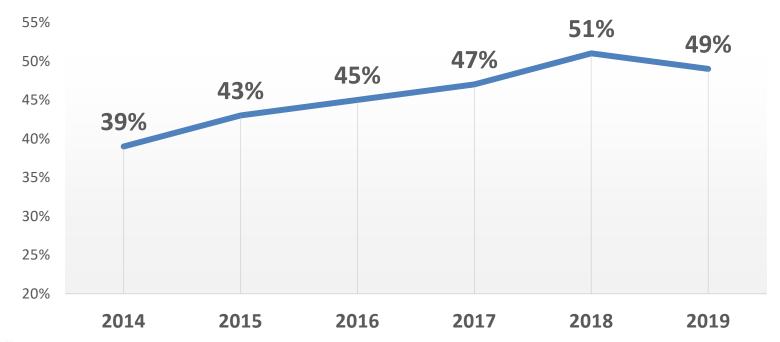
100 to 499: **19.0%** 

500 to 999: **5.9%** 

1,000 or more: 6.8%

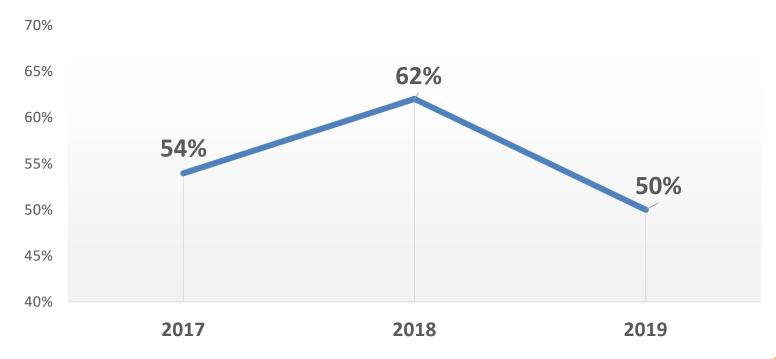


#### Left Jobs Open in Past Year Due to Underqualified Applicants



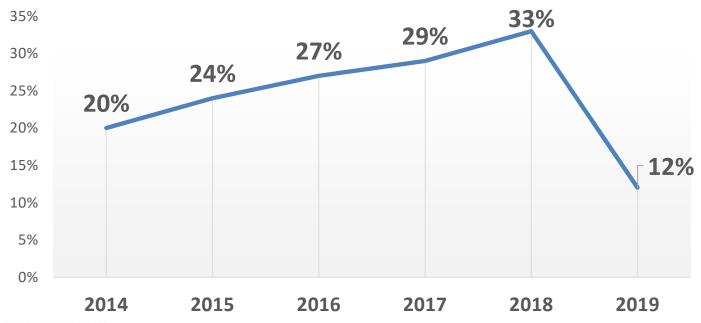


#### **Supply of Applicants Does Not Meet Needs**



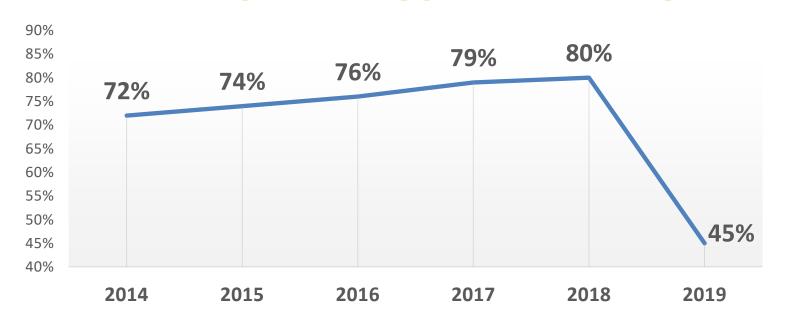


### Filling Workforce/Talent Needs... Is Our <u>BIGGEST</u> Challenge



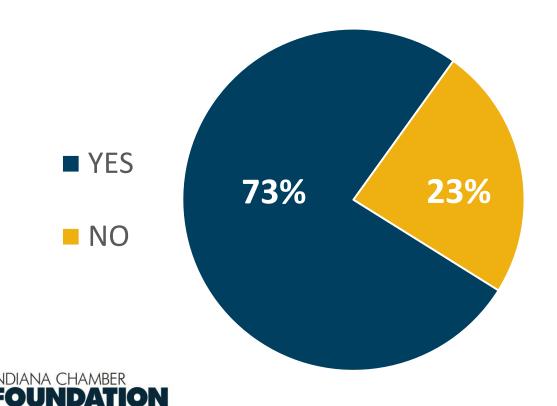


# Filling Workforce/Talent Needs Is... Among Our Biggest Challenges





#### Is meeting your talent needs a challenge?



### **Talent Challenges**

Attracting: 53%

Developing: 30%

Retaining: 30%

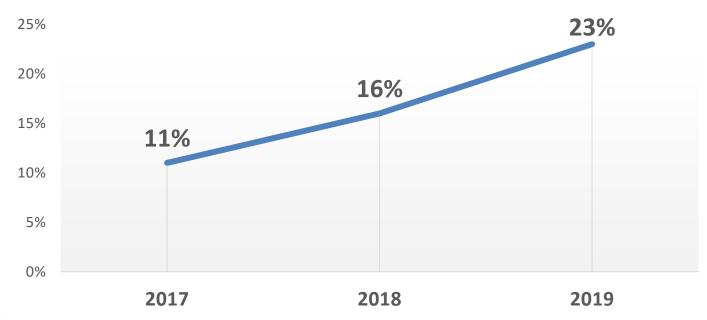


# How Are You Filling Open Positions? Assigning Responsibilities Internally



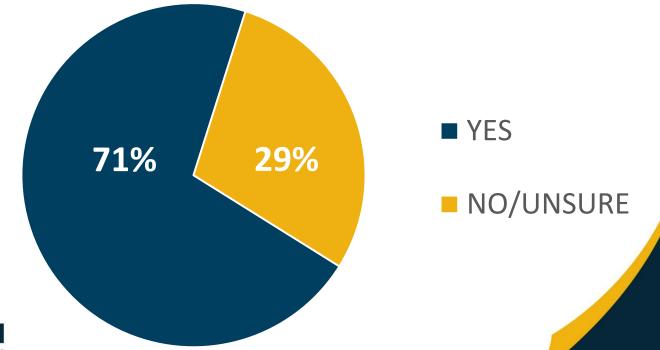


# How Are You Filling Open Positions? Hiring Underqualified Applicants



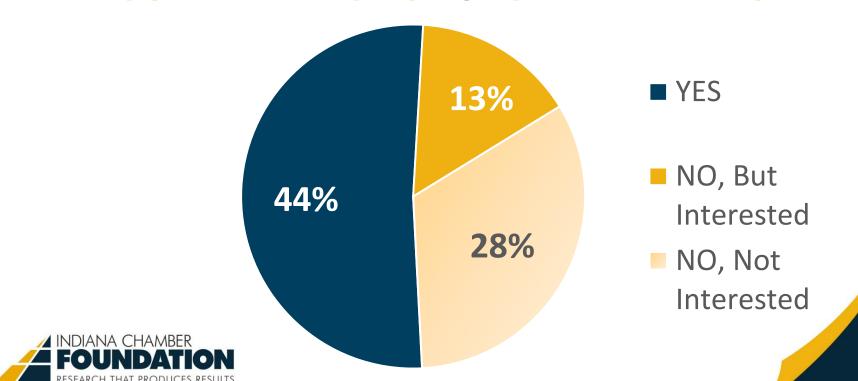


# Willing to allow underqualified applicants to work while completing on-the-job training?

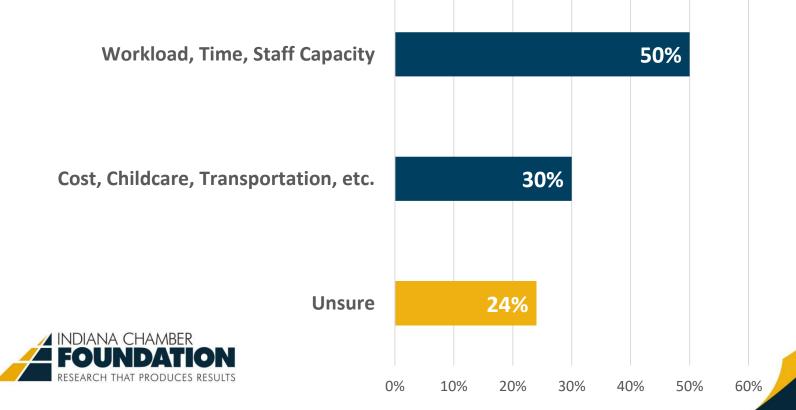




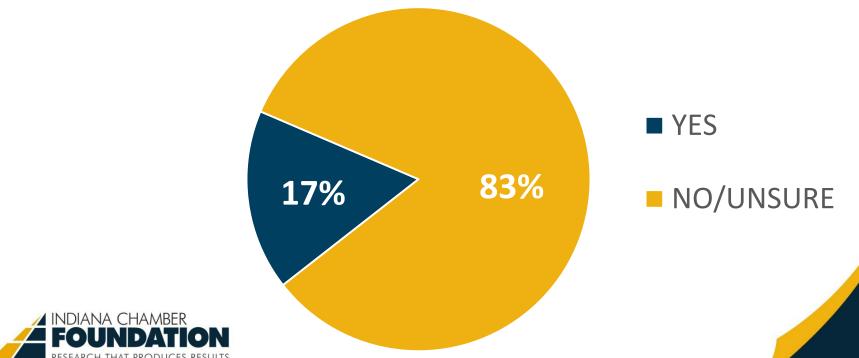
### Considering changing HR hiring practices? COMPETENCIES vs. CREDENTIALS



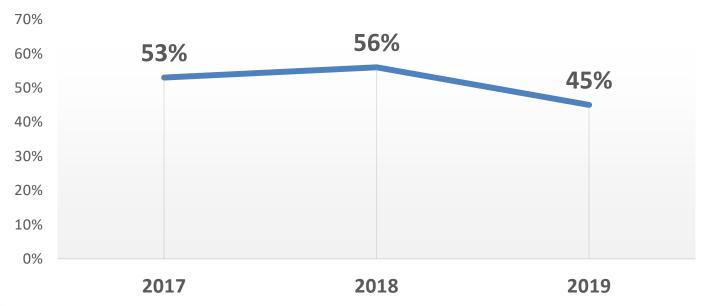
### Primary obstacle to employees participating in internal/external training programs?



### Taking advantage of tax credits for employers who provide an employee education program?



#### **Increase Size of Workforce Next 1-2 Years**





# Likely to Add High-Wage Jobs (more than \$50,000)

**Likely:** 48%

Unlikely: 39%



#### **TALENT PARTNERSHIPS**

Adding high-paying jobs + partnering to develop talent

66%

**NOT** adding high-paying jobs + partnering to develop talent

23%



#### RECRUITMENT PRACTICES

Adding high-paying jobs + using new technology tools

59%

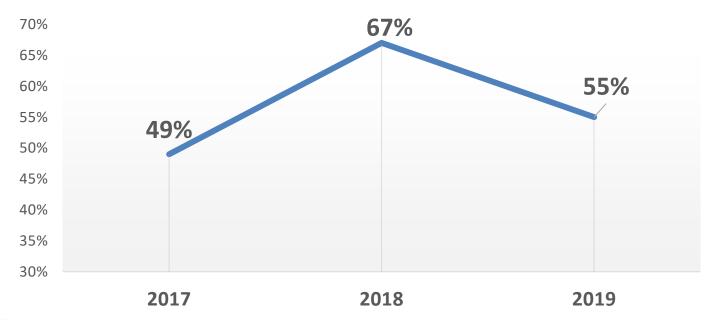
NOT adding high-paying jobs + NOT using technology in recruitment

**55%** 



#### **Training Largest % of Current Workforce?**

#### **INTERNAL STAFF**





#### MISSED OPPORTUNITIES

Work With K-12 Schools, Colleges or Other Training Providers to Develop Current and Future Talent?

58% NO

NO... But Interested in Learning More

**15% YES** 



#### MISSED OPPORTUNITIES

Work with External Organization to **Develop Work-Based Learning** 

58% NO

Work with External Organization to **Support Work-Based Learning** 

54% NO



#### MISSED OPPORTUNITIES

**Work with K-12 Schools on Career Awareness?** 

50% NO

**Other Talent Development Strategies?** 

### 40% NONE OF THESE\*

\*Student site visits, job shadowing, internships, apprenticeships

#### **Next Level Jobs Grants**

65%

Enough Applicants +
Taking Advantage of
State Grants

**72%** 

**NOT** Enough Applicants +

**NOT** Taking Advantage of State Grants



#### **Next Level Jobs Grants**

Awareness: 38%

Taken advantage: 28%

Would like to learn more: 48%



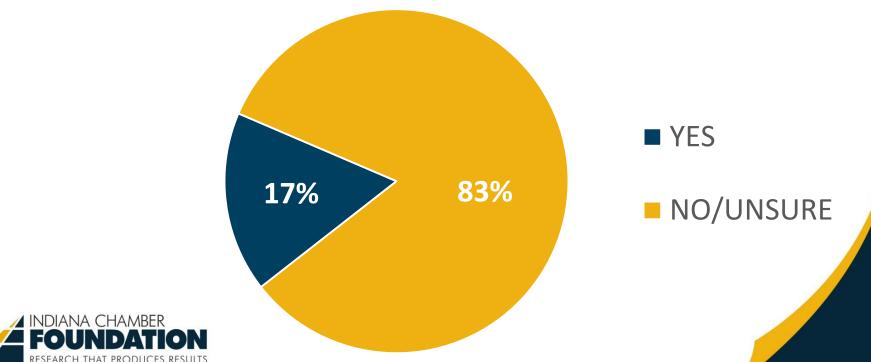
#### **DIVERSITY OF TALENT POOL**

18%

of employers not willing to hire anyone in following categories: ex-felons, physical disabilities, mental disabilities, recipients of government benefits



### Taking advantage of <u>tax credits</u> for hiring individuals who face significant barriers to employment?



#### **QUALITY OF PLACE**

45%

of employers believe applicants
not attracted to community
where company is located



#### **BUSINESS CLIMATE**

Regulatory/Tax Burdens
Impeding Company Growth?

63% NO

**20%** YES



#### **WORKFORCE RECOVERY**

**Employee Terminated as Consequence of Failed Drug Test?** 

**2018: 52%** 

2019: 30%





# INSTITUTE for WORKFORCE EXCELLENCE

ATTRACT DEVELOP RETAIN TALENT

#### **Institute for Workforce Excellence**

- Dedicated to helping Indiana attract, develop and retain the talent needed to drive a highly-skilled workforce.
- Helps companies and communities cultivate and connect their talent pipeline with relevant resources and services, including:
  - 1) Talent Pipeline Assessment
  - 2) Talent Resource Clearinghouse
  - 3) Technical Assistance



### DISCUSSION

